

Services

Living Options Devon and The Citizens Advice Bureau are working together to provide a variety of services to increase disabled and Deaf peoples' knowledge and skills relating to welfare benefits and work.

- ◆ Information and Advice
- ◆ Managing Household Income
- ◆ Universal Credit Advice
- ◆ Budgeting
- ◆ Digital Signposting
- ◆ Assistant Information
- ◆ IT Skills Training
- ◆ Travel Training
- ◆ Employability Skills
- ◆ Peer Support

Contact Us



For more information about the project, make a referral, or discuss volunteering opportunities:

Phone: 01392 459222

SMS: 07958 517 919

Email: welfarereforms@livingoptions.org

Write: Living Options Devon
Ground Floor Units 3-4
Cranmere Court
Lustleigh Close
Matford Business Park
Exeter EX2 8DS

Living Options Devon is a leading disability charity: Number: 1102489

www.livingoptions.org

Welfare Reform

Positive Options for Disabled and Deaf People

- ◆ Help, Advice and Training for disabled and Deaf people to Manage Income, Seek Work, Budget or Get Online.
- ◆ Volunteering Opportunities

Welfare Reform

Disability	Access
Choice	Opportunity
Employment	Money
Training	
Benefits	Confidence



LOTTERY FUNDED

The main aims of the project are:

- ◆ To support **disabled and Deaf** people to improve their skills and confidence; enabling them to have a better experience of managing Welfare Reform changes and seeking work.
- ◆ To increase opportunities for Devon residents to volunteer, to learn new skills and play an active role in empowering disabled and Deaf people.

Who is the project for?

The project is aimed at supporting disabled and Deaf people aged 16 to 66 who are looking for the knowledge and skills needed to enable them to better manage their household income and / or seek work.



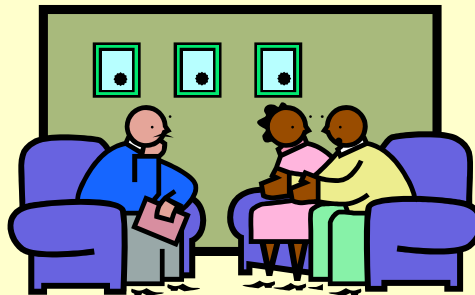
The Client Journey

Referral

Referrals can be made by individuals, their families, their friends, professionals or other organisations. The referral will go to the project team at Living Options Devon. Eligible clients will be contacted by a member of the team. In most circumstances a face-to-face meeting will be arranged with the client to discuss their needs.

Person Centred Plan

This will be created with the client and will detail what the client wishes to gain from the project and the knowledge and skills they require.



From here the client will be offered relevant information, advice, training and support to meet their individual goals.



There are a variety of services on offer. A full list can be found overleaf.

Some examples are:

- ◆ Welfare Income checks
- ◆ Information and Advice
- ◆ An I.T. course to enable the client to access and / or apply for benefits or jobs online
- ◆ Advice on how to write a CV



Welfare Reform

Welfare Reform

Welfare Reform